



# Hotlines role in Child Protection Online

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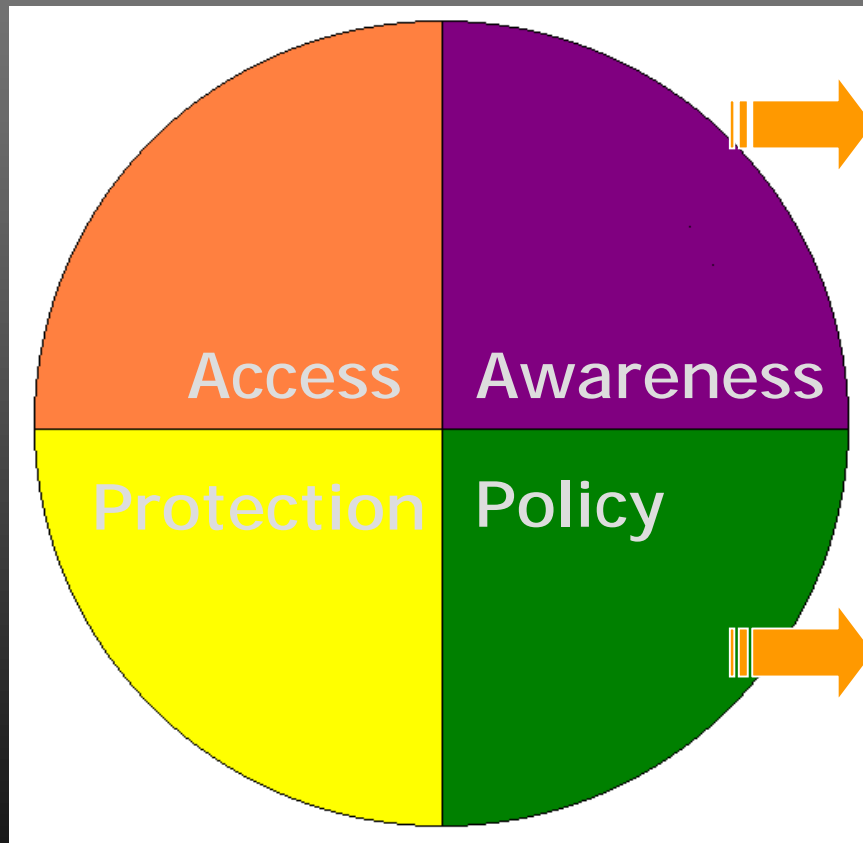
NIGEL WILLIAMS  
Chief Executive



# A BIT ABOUT US !

*Childnet is a charity established in 1995 to*

*“Help make the Internet a great and safe place for children.”*



Promoting  
the  
positive



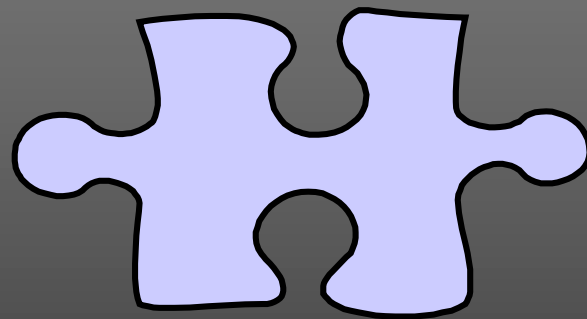
Responding  
to the  
negative



# Safety Strategies

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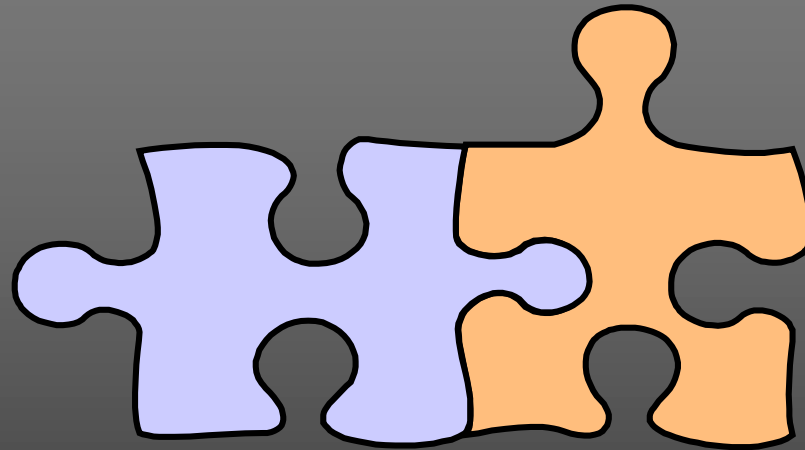
Hotlines



# Safety Strategies

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Hotlines



Law  
Enforcement

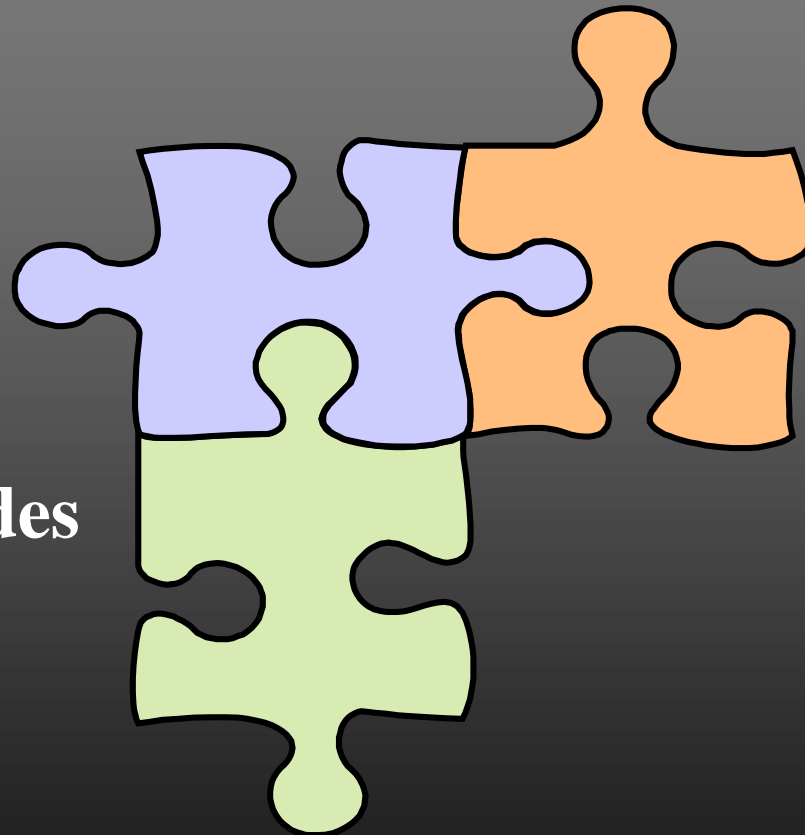


# Safety Strategies

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Hotlines

Industry codes  
+ rating &  
filtering



Law  
Enforcement

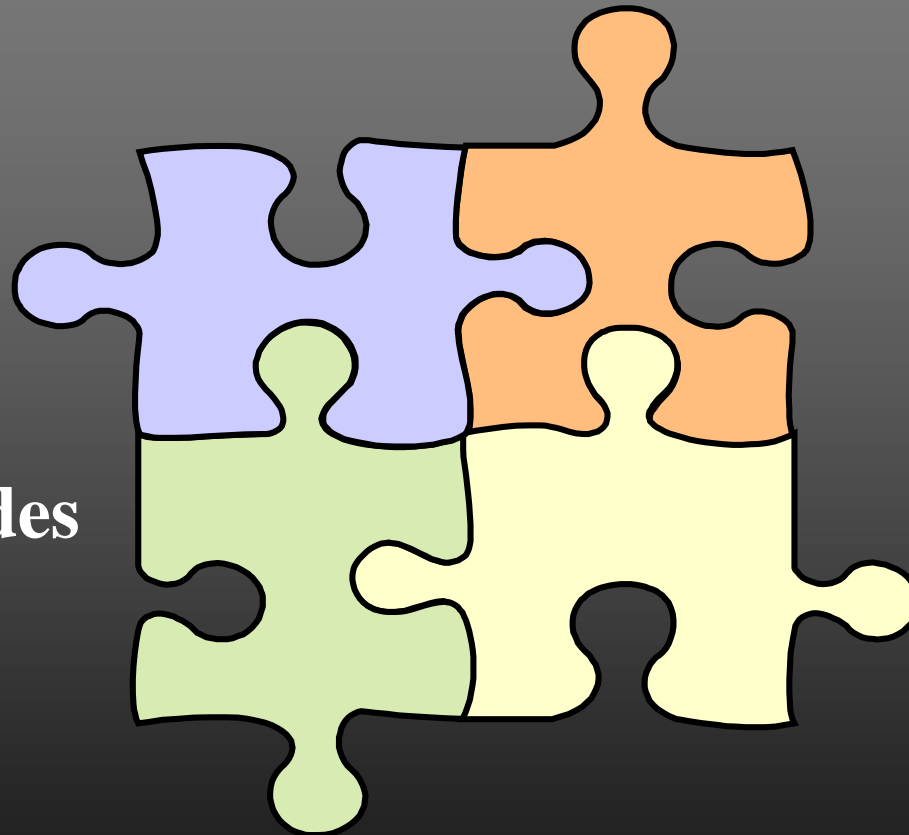


# Safety Strategies

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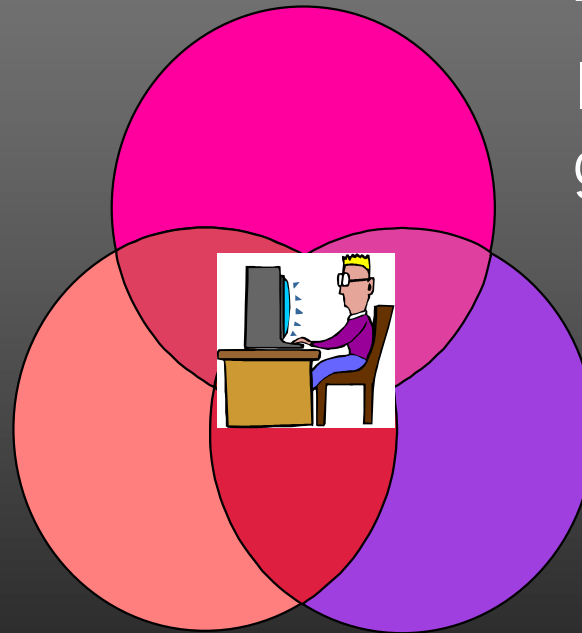
Law  
Enforcement

Education &  
Awareness



# Shared Responsibility

industry



Parents,  
teachers,  
librarians - "the  
gatekeepers"

governments



# Shared Responsibility

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Partnerships  
need to be...



GLOBAL





# A definition..

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*A hotline is an initiative responding to illegal material on the Internet (especially child pornography) which receives reports from users and has formal procedures for responding which may include notifying industry and or law enforcement.*



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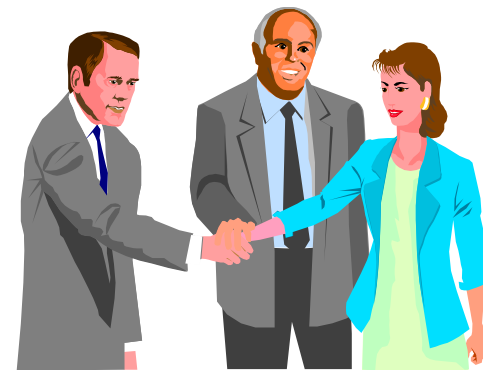
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# Characteristics

## Who runs it?

- **public organisation - eg police**
- **industry eg association**
- **child welfare organisation**
- **other private organisation**



# Characteristics

## What kind of material?

- **most deal with child pornography**
- **some deal with racism and/or extreme political material**
- **may specialise in newsgroups or web**
- **child exploitation online**



# Characteristics

Where does material come from?

- **only material hosted in home country**
- **all material available in home country**



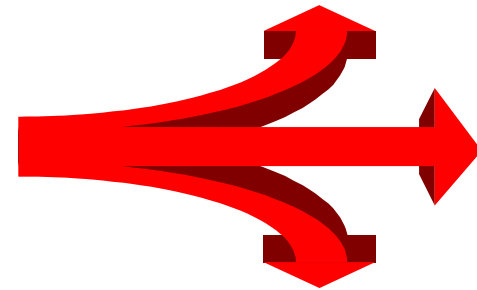


# Characteristics

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## What happens with a report?

- **advice on how to pursue complaint**
- **poster invited to remove content**
- **industry advised to remove content**
- **law enforcement advised**
- **information passed on internationally**



# The ART of hotlines

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A vailability

R eliability

T ransparency

*After Burkert 1999*



# Hotline successes

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- Thousands of reports
- Thousands of images removed
- Intelligence leading to arrests and prosecutions





**2<sup>nd</sup> World Congress  
against Commercial  
Sexual Exploitation  
of Children**

Yokohama, Japan  
17-20 December 2001

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