Hotlines role in Child Protection Online

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Chief Executive
A BIT ABOUT US!

Childnet is a charity established in 1995 to “Help make the Internet a great and safe place for children.”

Promoting the positive

Responding to the negative
Safety Strategies

Hotlines
Safety Strategies

Hotlines

Law Enforcement
Safety Strategies

- Hotlines
- Law Enforcement
- Industry codes + rating & filtering
Safety Strategies

- Hotlines
- Industry codes + rating & filtering
- Law Enforcement
- Education & Awareness
Shared Responsibility

Parents, teachers, librarians - “the gatekeepers”

industry
governments
Shared Responsibility

Partnerships need to be... GLOBAL
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Characteristics

Who runs it?

- public organisation - eg police
- industry eg association
- child welfare organisation
- other private organisation
Characteristics

What kind of material?

- most deal with child pornography
- some deal with racism and/or extreme political material
- may specialise in newsgroups or web
- child exploitation online
Characteristics

Where does material come from?

• only material hosted in home country
• all material available in home country
Characteristics

What happens with a report?

- advice on how to pursue complaint
- poster invited to remove content
- industry advised to remove content
- law enforcement advised
- information passed on internationally
The ART of hotlines

A vailability

R eliability

T ransparency

After Burkert 1999
Hotline successes

- Thousands of reports
- Thousands of images removed
- Intelligence leading to arrests and prosecutions
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